

Device Guidelines

Welcome to Woolworths Mobile. We look forward to helping you stay in touch with your friends and family. As not all devices are compatible with the network, below is some important information on the minimum requirements your device should meet in order to use the Woolworths Mobile service.

Radio Standards:

- Devices should not be 4G only
- Devices should comply with the appropriate 3GPP radio standards.

Other Requirements:

- Devices should be 3G 850 MHz compatible
- LTE capable devices should be compatible with 4G band 28 and band 3 networks for maximum coverage and band 7 to maximise customer experience in high traffic areas of the network
- Devices should support the full band 28 spectrum
- 2G only devices will not be supported from November 2016
- All devices should comply with the requirements for 000 Emergency Call Handling
- Handsets should support SMS on 3G and 4G



Appendix 1: Radio Frequency Standards

- GSM/GPRS 900 (2G – band 8)
- UMTS 850 (Next G – band 5)
- UMTS 2100 (3G – band 1)
- LTE 1800 (4G – band 3)
- LTE 700 (4G – band 28)
- LTE 2600 (4G – band 7)
- It is important to note there are several “LTE700 bands”, the 700 bands used in the US are not compatible. Refer to band 28 to ensure interoperability.