

Woolworths Collection Statement

Woolworths Group Limited (Woolworths) collects personal information directly from you when you apply to become a Customer of Woolworths Mobile. This information is collected during our application process and includes your name, contact details and date of birth. Some of the information we collect on the application is necessary to open a Woolworths Mobile account. If you choose not to provide this mandatory information, we will not be able to process your application. Additionally, we anonymise or aggregate the personal information that we collect for the purpose of carrying out customer analytics.

We also collect personal information where we are required or authorised to do so under an Australian law or a court/tribunal order. This includes:

- under legislation including the *Telecommunications Act 1997* (Cth) and the *Telecommunications (Interception and Access) Act 1979* (Cth);
- for purposes specified in the *Telecommunications (Carrier Licence Conditions - Telstra Corporation Limited) Declaration 2019* which facilitates an alphabetical public number directory (known as the White Pages);
- in accordance with the *Telecommunications Integrated Public Number Database Scheme 2017* which allows for access by bodies such as emergency services organisations for the purpose of responding to emergency calls; and
- in order to verify your identity for prepaid services under the *Telecommunications (Service Provider — Identity Checks for Prepaid Mobile Carriage Services) Determination 2017*.

For more information, please see our [Privacy Policy](#) which contains information about how you may access the personal information held by us, seek the correction of such information, as well as how you may make a complaint about a breach of privacy.

If you have an enquiry about privacy, you can email us at privacy@woolworths.com.au, write to us at Privacy Contact, Woolworths Group Limited, 1 Woolworths Way, Bella Vista NSW 2153 or call our contact centre on 1300 10 1234 (Monday to Friday 9:00am to 5:00pm AEST, excluding public holidays).