

Samsung Galaxy S20 Pre Order Promotion 2020 (Promotion)

Terms and Conditions (T&Cs)

Offer	Eligible Entrants who purchase a Participating Product by pre-order from a Participating Retail Store during the Promotional Period will be eligible to receive a Gift, subject to these T&Cs. In order to receive the Gift, Eligible Entrants must submit an Eligible Claim within the Redemption Period.				
Eligible Entrants	Australian residents aged 18 years and over who purchase a Participating Product by pre-order from a Participating Retail Store during the Promotional Period.				
Participating Products					
	Model	SKU	Memory	Colour	RRP
	Galaxy S20	SM-G980FZAATEL	8GB + 128GB	Cosmic Grey	\$ 1,349.00
	Galaxy S20	SM-G980FLBATEL	8GB + 128GB	Cloud Blue	\$ 1,349.00
	Galaxy S20	SM-G980FZIAATEL	8GB + 128GB	Cloud Pink	\$ 1,349.00
	Galaxy S20	SM-G980FZAAOPS	8GB + 128GB	Cosmic Grey	\$ 1,349.00
	Galaxy S20	SM-G980FLBAOPS	8GB + 128GB	Cloud Blue	\$ 1,349.00
	Galaxy S20	SM-G980FZIAOPS	8GB + 128GB	Cloud Pink	\$ 1,349.00
	Galaxy S20	SM-G980FZAAVAU	8GB + 128GB	Cosmic Grey	\$ 1,349.00
	Galaxy S20	SM-G980FLBAVAU	8GB + 128GB	Cloud Blue	\$ 1,349.00
	Galaxy S20	SM-G980FZIAVAU	8GB + 128GB	Cloud Pink	\$ 1,349.00
	Galaxy S20	SM-G980FZAAXSA	8GB + 128GB	Cosmic Grey	\$ 1,349.00
	Galaxy S20	SM-G980FLBAXSA	8GB + 128GB	Cloud Blue	\$ 1,349.00
	Galaxy S20	SM-G980FZIAXSA	8GB + 128GB	Cloud Pink	\$ 1,349.00
	Galaxy S20 5G	SM-G981BZAATEL	12GB + 128GB	Cosmic Grey	\$ 1,499.00
	Galaxy S20 5G	SM-G981BLBATEL	12GB + 128GB	Cloud Blue	\$ 1,499.00
	Galaxy S20 5G	SM-G981BZIAATEL	12GB + 128GB	Cloud Pink	\$ 1,499.00
	Galaxy S20 5G	SM-G981BZAAOPS	12GB + 128GB	Cosmic Grey	\$ 1,499.00
	Galaxy S20 5G	SM-G981BLBAOPS	12GB + 128GB	Cloud Blue	\$ 1,499.00
	Galaxy S20 5G	SM-G981BZIAOPS	12GB + 128GB	Cloud Pink	\$ 1,499.00
	Galaxy S20 5G	SM-G981BZAAVAU	12GB + 128GB	Cosmic Grey	\$ 1,499.00
	Galaxy S20 5G	SM-G981BLBAVAU	12GB + 128GB	Cloud Blue	\$ 1,499.00
	Galaxy S20 5G	SM-G981BZIAVAU	12GB + 128GB	Cloud Pink	\$ 1,499.00
	Galaxy S20 5G	SM-G981BZAAXSA	12GB + 128GB	Cosmic Grey	\$ 1,499.00
	Galaxy S20+	SM-G985FZAAXSA	8GB + 128GB	Cosmic Grey	\$ 1,499.00
	Galaxy S20+	SM-G985FZKAXSA	8GB + 128GB	Cosmic Black	\$ 1,499.00
	Galaxy S20+	SM-G985FLBAXSA	8GB + 128GB	Cloud Blue	\$ 1,499.00
	Galaxy S20+ 5G	SM-G986BZAATEL	12GB + 128GB	Cosmic Grey	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BZKATEL	12GB + 128GB	Cosmic Black	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BLBATEL	12GB + 128GB	Cloud Blue	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BZAAOPS	12GB + 128GB	Cosmic Grey	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BZKAOPS	12GB + 128GB	Cosmic Black	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BLBAOPS	12GB + 128GB	Cloud Blue	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BZAAVAU	12GB + 128GB	Cosmic Grey	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BZKAVAU	12GB + 128GB	Cosmic Black	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BLBAVAU	12GB + 128GB	Cloud Blue	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BZAAXSA	12GB + 128GB	Cosmic Grey	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BZKAXSA	12GB + 128GB	Cosmic Black	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BLBAXSA	12GB + 128GB	Cloud Blue	\$ 1,649.00
	Galaxy S20+ 5G	SM-G986BZAETEL	12GB + 512GB	Cosmic Grey	\$ 1,899.00
	Galaxy S20+ 5G	SM-G986BZKETEL	12GB + 512GB	Cosmic Black	\$ 1,899.00
	Galaxy S20+ 5G	SM-G986BLBETEL	12GB + 512GB	Cloud Blue	\$ 1,899.00
	Galaxy S20+ 5G	SM-G986BZAEOPS	12GB + 512GB	Cosmic Grey	\$ 1,899.00
	Galaxy S20+ 5G	SM-G986BZKEOPS	12GB + 512GB	Cosmic Black	\$ 1,899.00
	Galaxy S20+ 5G	SM-G986BLBEOPS	12GB + 512GB	Cloud Blue	\$ 1,899.00
	Galaxy S20+ 5G	SM-G986BZAEVAU	12GB + 512GB	Cosmic Grey	\$ 1,899.00
	Galaxy S20+ 5G	SM-G986BZKEVAU	12GB + 512GB	Cosmic Black	\$ 1,899.00
Galaxy S20+ 5G	SM-G986BLBEVAU	12GB + 512GB	Cloud Blue	\$ 1,899.00	
Galaxy S20+ 5G	SM-G986BZAEXSA	12GB + 512GB	Cosmic Grey	\$ 1,899.00	
Galaxy S20 Ultra 5G	SM-G988BZAATEL	12GB + 128GB	Cosmic Grey	\$ 1,999.00	
Galaxy S20 Ultra 5G	SM-G988BZKATEL	12GB + 128GB	Cosmic Black	\$ 1,999.00	

	Galaxy S20 Ultra 5G	SM-G988BZAAOPS	12GB + 128GB	Cosmic Grey	\$ 1,999.00
	Galaxy S20 Ultra 5G	SM-G988BZKAOPS	12GB + 128GB	Cosmic Black	\$ 1,999.00
	Galaxy S20 Ultra 5G	SM-G988BZAAVAU	12GB + 128GB	Cosmic Grey	\$ 1,999.00
	Galaxy S20 Ultra 5G	SM-G988BZKAUAU	12GB + 128GB	Cosmic Black	\$ 1,999.00
	Galaxy S20 Ultra 5G	SM-G988BZAAXSA	12GB + 128GB	Cosmic Grey	\$ 1,999.00
	Galaxy S20 Ultra 5G	SM-G988BZKAXSA	12GB + 128GB	Cosmic Black	\$ 1,999.00
	Galaxy S20 Ultra 5G	SM-G988BZAETEL	16GB + 512GB	Cosmic Grey	\$ 2,249.00
	Galaxy S20 Ultra 5G	SM-G988BZKETEL	16GB + 512GB	Cosmic Black	\$ 2,249.00
	Galaxy S20 Ultra 5G	SM-G988BZAEOPS	16GB + 512GB	Cosmic Grey	\$ 2,249.00
	Galaxy S20 Ultra 5G	SM-G988BZKEOPS	16GB + 512GB	Cosmic Black	\$ 2,249.00
	Galaxy S20 Ultra 5G	SM-G988BZAEVAU	16GB + 512GB	Cosmic Grey	\$ 2,249.00
	Galaxy S20 Ultra 5G	SM-G988BZKEVAU	16GB + 512GB	Cosmic Black	\$ 2,249.00
	Galaxy S20 Ultra 5G	SM-G988BZKEXSA	16GB + 512GB	Cosmic Black	\$ 2,249.00
	Note: Please note that non-genuine or non-Australian models of the Participating Products and Excluded Products are not eligible for this Promotion. Samsung recommends that, prior to purchasing a Participating Product, entrants verify that the product is a genuine and Australian model that is eligible for this Promotion. Further information on the benefits of purchasing Australian models can be found at www.samsung.com/au/made-for-australia .				
Excluded Products	Participating Product expressly excludes "C grade" or "seconds" products, second-hand, refurbished or demonstration products, and any costs, fees, expenses or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, financing, delivery or any other cost which is, at the determination of the Promoter in its absolute discretion, additional or ancillary to the models listed in the table above.				
Participating Retail Stores	Participating Retail Stores				
	Samsung Retail Stores	Harvey Norman	Radio Rentals (Thorn)		
	Samsung Online Store (https://shop.samsung.com/au/)	JB Hi-Fi	Microsoft Retail Stores		
	Telstra & Telstra Partners	The Good Guys	Microsoft Online Store (https://www.microsoft.com/en-au/)		
	Optus	Officeworks	Woolworths		
	Vodafone	Bing Lee	Amazon (https://www.amazon.com.au/samsung) Note: Amazon Marketplace is excluded from the Promotion		
	a) "Samsung Retail Stores" means a Samsung-branded physical store or studio in Australia, a list of which is available at the URL www.samsung.com/au/samsungstore				
	b) "Samsung Online Store" means any online portal operated by Samsung in Australia through which eligible consumers or businesses can purchase the Participating Products, including Samsung's e-store in Australia (accessible at the URL https://shop.samsung.com/au/). For the avoidance of doubt, the Samsung Online Store excludes the website known as the 'Samsung Staff Portal', the Samsung Education Store and the websites known as 'Samsung Enhanced Partner Portal'				
	c) For the avoidance of doubt, online bidding and auction websites (e.g. www.ebay.com.au) are not Participating Retail Stores for the purposes of the Promotion				
	d) Samsung recommends that, prior to purchasing a Participating Product, entrants verify with the retailer that the retailer is a Participating Retail Store for the purposes of this Promotion				
Promotional Period	Start Time and Date			09:00 AM AEDT 12 th February 2020	
	End Time and Date			11:59 PM AEDT 5 th March 2020	
Gift					
	Gift Name	Model No.	RRP	Colour	
	Samsung Galaxy Buds+	SM-R175NZWAASA	\$299.00	White	
Eligible Claim	a) To be eligible to claim a Gift, an Eligible Entrant must Purchase a Participating Product by pre-order from a Participating Retail Store during the Promotional Period; b) When the Participating Product is delivered to the Eligible Entrant, the Eligible Entrant must provide the below information via the Promotion RMS redemption portal at www.samsung.com/au/s20-offer/ during the Redemption Period: I. Proof of purchase II. IMEI for all Participating Products ("Eligible Claim") c) Instructions on how to find IMEI/Serial number can be found at www.samsung.com/au/s20-offer/FAQ d) If the Eligible Entrant has correctly submitted an Eligible Claim, Eligible Entrants will receive a claim number and be delivered a Gift. If the Eligible Claim has not been correctly submitted, Samsung will endeavour to contact Eligible Entrants by email within fourteen (14) days of the Eligible Entrant submitting an Eligible Claim. e) Eligible Entrants will have fourteen (14) days to respond to the email to provide the requested information. If the requested information is not provided within fourteen (14) days, the claim will become invalid.				
Purchase	Payment in full or a rental payment plan with a term of twelve (12) months or more. Rental payment plans must be established and finalised during the Promotional Period. Purchase excludes: (i) rental payment plans with a term of less than twelve (12) months; (ii) lay-buys; and (iii) commercial or business transactions.				

Redemption Period	Start Time and Date	09:00 AM AEDT 3 rd March 2020
	End Time and Date	11.59 PM AEST 21 st April 2020
Delivery of Gift	<ul style="list-style-type: none"> a) Eligible claimants should allow at least thirty (30) days for delivery of the Gift from the date they receive notification from Samsung that they have submitted an Eligible Claim. Samsung will use reasonable endeavours to deliver the Gift within 30 days from the date notification is received b) Gifts will be delivered to mailing address submitted at the time of submitting an Eligible Claim c) Gifts will be delivered by a courier partner of Samsung's choosing and must be signed for at time of delivery d) A parcel collection card will be left at the Eligible Entrant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local Australia Post Office for your collection 	
Other Matters	<ul style="list-style-type: none"> (a) Participation in this Promotion is deemed acceptance of these T&Cs (b) This Promotion is not valid in conjunction with any other Samsung offer or promotion (c) This Promotion is not open to companies, businesses, commercial ventures, organisations or anyone acting on their behalf. This does not prevent an individual on a business phone plan from entering the Promotion (d) There is a limit of one (1) Gift per Participating Product purchased (e) There is a limit of (2) claims under this Promotion per Eligible Entrant (f) All prices quoted in these T&Cs are inclusive of GST (g) The Gift is not transferable, exchangeable or redeemable for cash (h) If this Promotion is interfered with or cannot be conducted as planned, Samsung may disqualify any entrant and/or modify, suspend or terminate the Promotion as applicable (i) If a Gift is unavailable, Samsung may substitute a reasonably equivalent item at its discretion. However, the Promotion ends if Participating Product stocks run out (j) The Promotional and/or Redemption Periods may be extended in Samsung's absolute discretion (k) The Promoter reserves the right, at any time, to verify the validity of claims and claimants (including a claimant's identity, contact number and place of residence, tax invoice and serial number) using all other information available to the Promoter, and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. The Promoter's decision is final and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. (l) Incomplete, indecipherable or illegible claims will be deemed invalid. Eligible Entrants are responsible for ensuring their correct contact number, email address and address details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should an Eligible Entrant fail to receive their Gift because of a failure to provide correct details or to notify of a change to those details, or for providing an invalid serial number. (m) Subject to paragraph (n), the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original Purchase documentation or Gift that is late, lost, or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the Gift value to that stated in these Terms and Conditions; (e) any tax liability incurred by a claimant; or (f) any use of the Gift. (n) Nothing in these Terms and Conditions is intended to exclude, restrict or modify any consumer rights under the <i>Competition and Consumer Act 2010</i> (Cth) ("CCA") or any other legislation which may not be excluded, restricted or modified by agreement. If the CCA or any other legislation implies a condition, warranty or term into the Terms and Conditions or provides statutory guarantees in connection with these Terms and Conditions, in respect of goods and services supplied (if any), the Promoter's liability for breach of such a condition, warranty, other term or guarantee is limited to (at the Promoter's election), to the extent it is able to do so: (a) in the case of supply of goods, the Promoter doing any one or more of the following: (i) replacing the goods or supplying equivalent goods; (ii) repairing the goods; (iii) paying the cost of replacing the goods or of acquiring equivalent goods; and/or (iv) paying the cost of having the goods repaired; or (b) in the case of supply of services, the Promoter doing either or both of the following: (i) supplying the services again; and/or (ii) paying the cost of having the services supplied again. (o) These Terms and Conditions are governed by the laws of New South Wales. Entrants submit to the non-exclusive jurisdiction of the courts of New South Wales. The Participating Products are subject to stock availability at each individual Participating Retailer Store 	
Privacy	<p>Samsung (or third parties on its behalf) may collect personal information to conduct the Promotion and disclose such information to third parties for this purpose, including agents, contractors, service providers and offer suppliers. Validity of an eligible entry is conditional on providing this information. Some of these entities may be outside Australia, including in Singapore, Korea and the Philippines. Entrants acknowledge that by consenting to this disclosure, Samsung is not obliged to take reasonable steps to ensure overseas recipients do not breach Australian privacy law. All entrants consent to their personal information being collected and stored for this purpose in accordance with Samsung's privacy policy available at www.samsung.com/au, which forms part of these T&Cs.</p>	
Samsung	<p>Samsung Electronics Australia Pty Ltd (ACN 002 915 648) 3 Murray Rose Avenue, Sydney Olympic Park NSW 2127, Australia</p>	
Promotion Support	<p>Email: promos.au@samsung.com Phone: 1300 362 603 (Option 9)</p>	