

Woolworths Mobile

Recent Changes to Terms & Conditions

This document lists recent changes to the Terms and Conditions for Woolworths Mobile.

Date of Change	Service/Feature	What has changed?	See Section
23 March 2016	Phone Plans	Name change of the International Extension to International and Extras Extension and explanation of availability of additional usage types that can be experienced as part of the Extension	Post-paid Service Terms Section 3.3 International and Extras Extension
23 March 2016	Phone Plans	Reflects behaviour of the Add-on Packs for the Phone Plan 50 and Phone Plan 70	Post-paid Service Terms Section 3.3 Add-on Packs
23 March 2016	Phone Plans	Added Phone Plan 50 and Phone Plan 70	Post-paid Service Terms Schedule 1 & 2
13 April 2016	Phone Plans	Added Phone Plan 35	Post-paid Service Terms Schedule 1 & 2
19 May 2016	All	Updated Terms & Conditions to reflect the availability of 4G	General Terms & Conditions Section 18 Post-paid Service Terms Section 4.5 Pre-paid Service Terms Section 2.7 Principal Device Guidelines
1 July 2016	Pre-paid Mobile	Updated Pre-paid Service Terms for new Pre-paid Mobile Offers effective 1 July 2016	Pre-paid Service Terms Appendix 1, 2 and 3
1 July 2016	All	Added Home Delivery and Simply Collect Terms and Conditions	Home Delivery and Simply Connect Terms and Conditions
18 July 2016	Pre-paid Mobile	Updated Pre-paid Service Terms to exclude Bonus Data from Included Data value	Pre-paid Service Terms Schedule 2
10 August 2016	Phone Plans	Update to the Early Termination Charge calculation	Post-paid Service Terms – Section 2.5 (c)
11 August 2016	Pre-paid Mobile	Removed Voicemail Diversion charge	Pre-paid Service Terms Schedule 2
19 October 2016	Phone Plans Pre-paid Mobile	Updates to Phone Plans and Pre-paid Mobile to reflect new offers	Post-Paid Service Terms Schedule 1, 2 & 3 Pre-paid Service Terms Schedule 2, 3 & 4
5 April 2017	Phone Plans	Update to the Early Termination Charge calculation	Post-Paid Service Terms – Sections 2.3(c) & 2.5 (c)
26 July 2017	Phone Plans	Addition of SIM Only Plan Offers and terms and conditions	Post-Paid Service Terms – Sections 2.3, 2.5, 7, 9, Schedule 1
7 September 2017	Pre-paid Mobile	Updated Pre-paid Service Terms and CIS for new Pre-paid Mobile Offers	Pre-paid Service Terms Appendix 1, 2 and 3
25 January 2018	All	Updated Woolworths Limited to Woolworths Group Limited Updated Flexi Plan terms to include tablet devices Changed Flexi Plan names	Post-paid Service Terms
19 March 2018	Pre-paid Mobile	Updated Pre-paid Service Terms and CIS for new Pre-paid Mobile Offers Updated Data Bank information	Pre-paid Service Terms
30 April 2018	Pre-paid Mobile	Updated Pre-paid Service Terms and CIS for new Pre-paid Mobile Offers	Pre-paid Service Terms
13 August 2018	All	Updated Pre-paid Service Terms and CIS for new Pre-paid Mobile Offers Updated Post-paid Service Terms and CIS for new Post-paid Mobile Offers	Pre-paid Service Terms Post-paid Service Terms