

# Home Delivery Terms & Conditions

- 1 We will only deliver Woolworths Mobile products ordered through the site to a location where we provide delivery services. You may receive multiple deliveries for your order and these are described at the point of checkout. We or our delivery company may need to contact you to arrange a delivery date for certain products. We only deliver to addresses in Australia.
- 2 You may obtain further information on Woolworths Mobile's website about our delivery timeframes and how we deliver certain Woolworths Mobile products. The delivery fee for your order depends on the type of Woolworths Mobile product you order (in particular, the price) and will be shown during your ordering process.
- 3 We will make every attempt to deliver Woolworths Mobile products by the estimated delivery timeframe however we will not be liable to you or any other person for any delay. In this instance, we will provide you with notice of such delay as soon as reasonably possible.
- 4 You agree to comply with certain delivery requirements specified below and such other requirements that we notify you when you place your order through the site.
- 5 The person whose name is on the order must be present to accept the delivery of your order.
- 6 We may require the person accepting the delivery of your order to provide us with proof of that person's identity (including photographic identification). If the order has been paid by credit card, then we may also ask you to show us the credit card for us to conduct our verification checks.
- 7 If there is no appropriate person at the delivery address to receive the order or you are unable to show us proof of identity or the credit card for us to conduct verification checks, then we will not deliver the Woolworths Mobile you have ordered. In this instance, we will endeavour to contact you or you may contact us to arrange for delivery at a different time, and we may charge you an additional delivery fee for that replacement delivery.